

# Ibrahim Nasir

## WordPress Developer/Support Engineer



### EXPERIENCE

#### Support Engineer

Proper Fraction LLC

Dec 2020 to date - Contract - Remote, Wyoming, US

- Handles support requests from Helpscout, WordPress.org and Facebook for MailOptin, ProfilePress, FeedbackWP and FuseWP plugins.
- Contributes to the plugins codebase in Github.
- Wrote new and updated existing documentation for both MailOptin, ProfilePress, and FuseWP plugins.

#### WordPress Web Developer

How Do You Tech LLC

Apr 2019 - Dec 2020 - Remote, Lagos, NG

- Developed WordPress based websites
- Provided support services for client websites
- Built and managed a WordPress multi-site
- Built and managed Membership & Ecommerce Websites
- Wrote WordPress 'How To' articles for our blog as a way of documenting solutions to errors faced

#### WordPress Web Developer - Intern

Enovatelab LTD

Jan 2019 - Apr 2019 - Kano, NG

- Moved Blogs to WordPress.
- Installed, configured and managed WordPress installations
- Worked with Google and Facebook on pay-per-click ad campaigns.

### EDUCATION

#### IT Support Professional

Google/Coursera

In view

#### Fundamentals of Digital Marketing

Learn with Google

2016 - Renewed 2021, Google

#### B.Eng Mechanical

Kano University of Science & Technology

2012 - 2017, Kano

mailsforibrahim@gmail.com

+234 806 035 8004

Bwari, Abuja, NG

#### Industry Knowledge

WordPress Design

Technical Support

Membership Plugins

LMS Plugins

Technical Documentation

WordPress Multi-site

#### Side Projects

FlowSync (in review)

CycleSave

Payment Gateway for

ZainPay for WooCommerce

#### Tools & Technologies

Figma, Slack, Basecamp,

HelpScout, Google

Analytics...

#### Other Skills

HTML, CSS, PHP,

WordPress, SEO

#### Languages

Hausa (Native)

English (Professional)

Arabic (Beginner)

#### Social

ibrahim.ng

linkedin.com/in/ibrahimnasir

polywork.com/ibrahimnasir